



Customer connection form

Trapets Instantwatch

General information

Please complete the relevant information in the tables in the next page.

Note: Completion is required.

Allowed IP Types:

- Static IP address(es)
- Private cloud
- All IPs must be exclusively owned or reserved for the customer

Disallowed IP Types:

- Public cloud*
- Dynamic IP address(es)
- Domains
- Employee residential IPs
- IPs not reserved solely for the customer

Note: Public cloud may be permitted if the IP or range is exclusively reserved for the customer. Open public cloud is not allowed.

General Guidelines and Best Practices:

- Minimize the number of whitelisted IP addresses. Many IPs increases processing time and costs.
- We strongly recommend setting up a proxy server to communicate with Trapets, which can help reduce the number of IPs.
- Additionally, consider using an internal VPN for employee access to the proxy. This ensures seamless connectivity to Trapets from any location.

Customer Input

Customer Name	
Date	

SFTP

	Stage	Prod
SFTP Server Application Software <i>(For checking interoperability)</i>		
Originating external IP Address <i>(for accessing Trapets SFTP server)</i>		
Supported Authentication Type <i>(Select one of the listed options)</i>		
Public Key <i>(Provide Trapets with file if applicable)</i>		
Contact Person <i>(Name, email, and mobile number)</i> <i>Passwords will be communicated via SMS</i>		
Access to remove XML files from SFTP <i>(If Yes, please ensure that you always adhere to the XSD schema documented in Trapets Devportal. Also be aware that Trapets are not able to troubleshoot if you remove your files on your own)</i>		

Web frontend

	Stage	Prod
Originating external IP Address <i>(for accessing Trapets web frontend)</i>		

API

	Stage	Prod
Originating external IP Address <i>(for accessing Trapets REST API, if applicable)</i>		

Trapets SFTP System Information

Information needed for customer SFTP client setup.

	Stage	Prod
Trapets SFTP Server Application Software <i>(For checking interoperability)</i>		
SFTP address <i>(address of Trapets SFTP Server)</i>		
Username <i>(Username to connect to Trapets)</i>		
Password <i>(Password for the Username above –</i>		
Directory <i>(Upload & if applicable Download path)</i>		



Trapets is a software company that provides products and solutions for financial crime prevention, including anti-money laundering (AML), know your customer (KYC), and market surveillance.

Founded in 2000, Trapets has helped organisations meet regulatory needs for business success and fight financial crime for decades. We are trusted by over 500 companies ranging from small financial institutions to regulatory entities and have earned recognition as one of the top 100 RegTech companies globally.

Trapets has over 80 employees based in Stockholm, Hanoi, and London.

For more information, visit www.trapets.com.